How do I connect to my home WiFi?

1. When turning on the Chromebook, the device must be connected to the Internet in order to use it.

2. Click the Clock area in the lower right-hand corner. Click the Wi-Fi symbol dropdown to select your network.

3. Select your home Wi-Fi network from the list.
4. Enter the password for your home Wi-Fi network.

5. Once the Chromebook is successfully connected to the Internet, the name of the network will appear under the Wi-Fi symbol.
How does the student log into the Chromebook?

Sign in to the TPS Chromebook from home

1. Use your 900 number as the username. @tpseducation.org may already be in the field. If it is not, type it in after the 900 number. No spaces and all lowercase. If your child does not know their 900 number or password, contact the teacher.

2. Enter the password. It begins with 2 capital letters and ends with 7 numbers.

3. Click Sign in with Google.

4. Choose the TPS account.
What can I do if my child’s account does not log them into a Chromebook?

You will need to reach out to your child’s teacher. The list of teachers and their emails can be found here: https://www.tps.org/CARES

If you are not able to access the website, you may call 419-671-0001 and they will forward your call to a support person.

Am I able to use another account on the Chromebook?

No. The only accounts that will work on TPS Chromebooks are TPS Google accounts.

What should I do if the Chromebook does not power on even after charging it?

You may call 419-671-0001 and they will forward your call to support. There will be 3 sites in which you can schedule a date and time to switch out the non-working device.

When should the student log out of the Chromebook?

To get to ClassLink each student will need to log out of their Google Account so the next student in the household is able to connect.

What should I do if I need more help with non-account issues?

You may call 419-671-0001 and your call will be forwarded to support.